



# BOURNES FUNERAL SERVICE

4-6 East Street  
Sittingbourne

Independent, Family Run Funeral Service

84 Preston Street  
Faversham

## Standardised Price List

Updated 1st July 2023

*All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).*

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### **Attended Funeral Funeral Directors Charges Only** £2900.00

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*This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.*

Taking care of all necessary legal and administrative arrangements.	£ 975.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care.	£ 175.00
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's premises.	£ 925.00
Providing a suitable coffin – this will be made from an oak veneer.	£ 425.00
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer).	£ 1.00
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£ 399.00

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### **Unattended Funeral**

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*This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.*

<b>Burial (funeral director's charges only)</b>	£1500.00
<b>Cremation (funeral director's charges plus the cremation fee) <sup>2</sup></b>	£1618.00

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### **Fees You Must Pay**

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For an Attended or Unattended burial funeral, the burial fee. <sup>1</sup>	£ 350 – 2500
In this local area, the typical cost of the burial fee for local residents is:	£ 1000.00
<small>For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.</small>	
For an Attended cremation funeral, the cremation fee. <sup>2</sup>	£ 665 - 1164
In this local area, the typical cost of a cremation for local residents is:	£ 895.00

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

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### **Additional Funeral Director Products and Services**

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*This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:*

Additional mileage (price per mile)	£ 2.00
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£ 150 - 180
Collection and delivery of ashes	Free within local area POA for further afield
Embalming	<i>Included within Care of the deceased as our professional standard</i>
Funeral officiant (e.g. celebrant, minister of religion etc.)	£230 – 250
Services supplied outside of normal office hours	Prices on Request

*The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier*

<sup>1</sup> This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

<sup>2</sup> In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.



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## Additional Services and Products

*The charges listed below are additional services and products available to our clients*

Additional Limousine (per vehicle)	£250.00	Preparation of grave for cremated remains interment	£60.00
Floral Hearse	£350.00	Solid oak/mahogany or walnut cremated remains casket with engraved plate	£100.00
Additional Mileage incurred on journeys over 20 miles from our office (per mile)	£2.00	Temporary oak plot marker	£40.00
<b>Conveying the deceased into a church or private residence, prior to the funeral:</b>		Temporary 3' oak cross	£90.00
Within working hours	£180.00	Removal of memorial from grave <i>The full cost will be advised to the client once the memorial has been examined</i>	From £250.00
Outside working hours	£250.00	Horse drawn Hearse	From £900.00
Service at location different to place of committal	£150.00	Scatter Tubes	£30.00
Saturday funeral surcharge (our fees only)	£250.00	Keepsake Urns	From £60.00
Provision of full coffin/casket interior suite	£80.00	Zinc lining of coffin for repatriation	£200.00

<b>The Longwood</b>	£425.00	<b>The Ascot</b>	£1975.00
An oak veneer coffin with a high gloss finish.		Highly polished solid mahogany coffin with paneled sides, ends and a raised lid. The interior is a luxurious full suite and gown.	
<b>The Kent</b>	£475.00	<b>The Buckingham</b>	£2075.00
A mahogany style veneer coffin.		Highly polished solid oak coffin with paneled sides, ends and a raised lid. The interior is a luxurious full suite and gown	
<b>The Conway</b>	£575.00	<b>The Oxford</b>	£750.00
An oak veneer coffin, plain sided with a raised lid.		A veneer style coffin engraved with contrasting fine panel details. Any customized colour can be achieved or selected from our standard range	
<b>The Canterbury</b>	£675.00	<b>Reflections</b>	£925.00
A mahogany style veneer with deep embossed panel sides and ends and a raised lid.		Personalised picture coffin. Choose from a pre designed range or create a completely bespoke design. Optional nameplate can be printed onto design.	
<b>The Derwent</b>	£725.00	<b>The Swaledale</b>	£875.00
A light oak veneer with deep embossed panel sides and ends and a raised lid.		Pure new wool, supported on a strong recycled cardboard frame	
<b>The Windsor</b>	£950.00	<b>Banana</b>	£615 - £800
An oak semi solid with paneled sides and raised lid.		<b>English Willow</b>	£825 - £1100
<b>The Richmond</b>	£1600.00	<b>Pine</b>	£830.00
Highly polished plain sided solid oak coffin with a flat lid. The interior is a luxurious full suite and gown.			
<b>Willow</b>	£645 - £770		
<b>Bamboo</b>	£565 - £650		
<b>Pandanus</b>	£685 - £775		

The Simple Funeral Service	£2050.00 plus disbursements
<ul style="list-style-type: none"> <li>• Conveyance from place of death, within 15 miles</li> <li>• Arrangement and advice in our office, including all administration</li> <li>• A coffin of our choice</li> </ul>	<ul style="list-style-type: none"> <li>• Attendance of a Funeral Director and staff on the day of funeral (at a time of our choice)</li> <li>• Provision of a Hearse for conveyance directly to the Crematorium or Cemetery</li> </ul>



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## Crematorium Price List

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### Garden of England Crematorium

Weekday Cremation Service (9am – 4pm, 60 minute slot 45 minute service)	£895.00
Weekday Early Morning Cremation Service 9am or 9.30am (30 minute slot 20 minute service)	£665.00
Direct Cremation Only (Unattended, no service, between 7am & 8.30am)	£350.00
Saturday Morning Cremation (between 9am & 12noon, 60 minute slot 45 minute service)	£1295.00
Sunday Morning Cremation (between 9am & 12noon, 60 minute slot 45 minute service)	£1395.00

### Vinters Park Crematorium

Weekday Cremation Service (10.15am onwards, 45 minute slot 30 minute service)	£775.00
Weekday Early Morning Cremation Service 9am (30 minute slot 20 minute service)	£495.00
Weekday Early Morning Cremation Service 9.30am (45 minute slot 30 minute service)	£565.00
Direct Cremation Only (Unattended, no service, between 8.15am & 8.45am)	£385.00
Saturday Morning Cremation (between 9.30am or 10.15am, 60 minute slot 45 minute service)	£1500.00

### Medway Crematorium

Weekday Cremation Service (9am – 4pm, 60 minute slot 45 minute service)	£750.00
Weekday Early Morning Cremation Service 9am or 9.30am (30 minute slot 20 minute service)	£575.00
Direct Cremation Only (Unattended, no service, 8.15am)	£275.00
Saturday Morning Cremation (10am, 60 minute slot 45 minute service)	£975.00

### Charing Crematorium

Weekday Cremation Service (10.30am – 4.30pm, 60 minute slot 40 minute service)	£1085.00
Weekday Cremation Service 9.30am or 5.30pm (60 minute slot 40 minute service)	£985.00
Weekday Cremation Service 9am (30 minute slot, 20 minute service)	£685.00
Direct Cremation Only (Unattended, no service)	£475.00
Saturday Morning Cremation Service	£1355.00
Sunday Morning Cremation Service	£1630.00

\*An Energy surcharge of £29 will be applied to all cremation service fees at Charing & Barham Crematoria



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## Terms of Business

### 1 Estimates and Expenses

The estimate sets out the services we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the date of the estimate. While we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

We may not know the amount of third party charges in advance of the funeral; however, we will give you a best estimate of such charges in the written estimate. The actual amount of the charges will be detailed and shown in the final account.

### 2 Payment Arrangements

The disbursements as set out in the estimate are due for payment within 72 hours of the service being carried out. Failure to make this payment, unless previously agreed by ourselves, could result in cancellation or postponement of the funeral.

The outstanding funeral balance is due for payment within 30 days of our account, unless a prior agreement has been made with ourselves.

Failure to settle the account within the term stated above may result in a penalty charge being added to the account.

A rate of 10% of the total amount outstanding may be charged at our discretion upon breach of the above 30 day payment terms, or date thereafter.

We may recover (under Clause 3) the cost of taking legal action to make you pay.

### 3 Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms.

This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we may charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover from you the fees we incur. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

### 4 Data Protection

Words shown in *italics* are defined in the GDPR Regulations.

We respect the confidential nature of the information given to us and, where you provide us with *personal data* ("data"), we will ensure that the data will be held securely, in confidence and *processed* for the purpose of carrying out our services. In order to provide our services we may need to pass such data to third parties and those third parties, who are performing some of the services for you, may contact you directly. Under the Act you have the right to know what data we hold on you and you can, by applying to us in writing and paying a fee, receive copies of that data.

### 5 Termination

This agreement may be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions.

If we or you terminate your instructions you may, depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

### 6 Standards of Service

The National Association of Funeral Directors' Code of Practice requires that we provide a high quality service in all aspects. If you have any questions or concerns about the service we provide to you, please raise them in the first instance with our designated senior person. If that does not resolve the problem to your satisfaction you may contact the NAFD Resolve Scheme. This provides a low cost dispute resolution service, as an alternative to legal action. You can contact Resolve at 618 Warwick Road, Solihull, West Midlands B91 1AA. NAFD Resolve provides independent conciliation and arbitration through the Chartered Institute of Arbitrators.

### 7 Agreement

Your continuing instructions will amount to your continuing acceptance of these Terms of Business.

Your instructions will not create any right enforceable by virtue of the Contracts (Rights of Third Parties Act 1999) by any person not identified as our client.

Notification of your right to cancel this Contract under the Cancellation of Contracts made in the Consumer's Home or Place of Work Regulations 2008. Your right to cancel this contract within seven days of receipt of this notice. You have the right to cancel this contract if you so wish. This right can be exercised by sending or taking a cancellation notice to Bournes Funeral Service at any time within the period of 7 days starting from the date of receipt of this notice in writing of your rights to cancel. Notice of cancellation will be deemed as having been served as soon as it is posted or sent to us at the address below or, in the case of electronic mail, from the day it is sent to us. You should understand that, should you choose to cancel the contract having given your authority to commence work, you may be charged for services provided or disbursements incurred.

### 8 Disclosure of Interests

Bournes Funeral Service Ltd will occasionally make or receive financial donations in respect of charitable gifts, gratuities or contributions to or from organisations, companies and individuals. These financial transactions will be publicly disclosed and detailed on this page as and when such interchange occurs.